

Accessibility Statement for Vaiva

At Vaiva, we are committed to ensuring digital accessibility for everyone, including people with disabilities. We continually improve the user experience for everyone and apply relevant accessibility standards to our website.

Measures to support accessibility

Vaiva takes the following measures to ensure accessibility of our website:

- **Include accessibility as part of our mission statement.**
- **Integrate accessibility into our procurement practices.**
- **Appoint an accessibility officer and/or ombudsperson.**
- **Provide continual accessibility training for our staff.**
- **Assign clear accessibility goals and responsibilities.**

Conformance status

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Vaiva's website is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of Vaiva's website. Please let us know if you encounter accessibility barriers on Vaiva's website:

- **E-mail: feedback@vaivatheplanner.com**

We try to respond to feedback within 3 business days.

Technical specifications

Accessibility of Vaiva's website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- **HTML**
- **WAI-ARIA**
- **CSS**
- **JavaScript**

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of Vaiva's website, there may be some limitations. Below is a description of known limitations and potential solutions. Please contact us if you observe an issue not listed below.

- **Known limitations for Vaiva's website:**
 - **Third-party content: Some third-party content may not be fully accessible because we cannot ensure the accessibility of these external components. We are working on identifying these components and collaborating with providers to improve their accessibility.**

Assessment approach

Vaiva assessed the accessibility of this website by the following approaches:

- **Self-evaluation: Internal testing by our development and quality assurance teams.**
- **External evaluation: Engagement with third-party accessibility experts.**

Formal approval of this accessibility statement

This Accessibility Statement is approved by:

Vaiva Accessibility Team